

PeakPlus CONTROL for Cloud

Overview

Pinnacle's PeakPlus CONTROL for Cloud services enable our customers to optimize their use of cloud through cost savings, Cloud governance, and Cloud security. Our offers are constructed to deliver the right level of Cloud support needed by each customer.

PeakPlus CONTROL for Cloud Services Options

SERVICE DELIVERABLES	SERVICE LEVELS		
	BASE	ELEVATED	PEAK
General			
Cloud Management application (CloudCheckr)	Х	Х	Х
Bi-monthly CloudCheckr features and reporting training	Х	Х	Х
Service Desk for service requests		Х	Х
Monthly PTP Cloud Governance Report		Х	Х
Cloud Cost Optimization			
Cost Savings Dashboards	Х	Х	Х
Cost alert reviews & escalations against daily/monthly budget		Х	Х
Monthly cost review via Cloud Governance Report		Х	Х
Quarterly strategic cloud cost review and recommendations for cost savings			Х
Cloud Security			
Security Best Practices Dashboard	Х	Х	Х
Compliance Status Dashboard	Х	Х	Х
Monthly reviews of Security Best Practices and issue escalation		Х	Х
Monthly review of key compliance status and recommendations			Х
Ongoing consulting for security issue remediation			Х
Monthly CIS Benchmark Vulnerability Scanning			Х
MONTHLY PRICING WITH AWS BILLING SERVICES – as a			
percentage of monthly cloud spend			
Monthly Cloud Spend of \$0 - \$5,000	0%	15%	35%
Monthly Cloud Spend of \$5,001 - \$10,000	0%	8%	20%
Monthly Cloud Spend of \$10,001 - \$25,000	0%	5%	12%
Monthly Cloud Spend of \$25,001 - \$50,000	0%	3%	7%
Monthly Cloud Spend of \$50,001 - \$100,000	0%	2%	4%
Monthly Cloud Spend of > \$100,001	0%	1.5%	3%



Additional Cloud Security Services

Service Offering	Pricing Units	
Cloud (DNS) Security Protection	By User, Monthly	
Multi-Factor Authentication	By User, Monthly	
Advanced Endpoint Protection	By User, Annually	
End-User Security Awareness Testing & Training	By User, Annually	